



Fact Sheet –Health Care Complaint

About Red Tape Busters

In May 2000 Red Tape Busters commenced and our Director Shane Bowering instantly won praise from people around the country for taking on the bureaucrats. Since that day we have been highly successful in beating the bureaucrats and representing our clients to Councils, Government agencies and as consumer advocates. At Red Tape Busters we also have a proud history of being regarded as specialist grant writers, tender writers, job application writers and we also provide specialised assistance to businesses and non profits via organisational development and support services. We are lucky enough to now have clients all over Australia and even internationally.

Making a Complaint About Health Care

At times our health system lets us down and we have real concerns over the standard of treatment or care provided. Here are some strategies to consider if you find yourself in such a situation:-

- Keep detailed records of your concerns and complaints.
- Seek a second or third opinion from a Registered Professional to ensure your concerns are valid.
- Ensure you get a report from the Professional which supports your cause.
- Make written representations to the Practitioner and then the Health Provider and seek their response.
- Ensure you require them to respond in writing.

- If you are still not happy make representations to the Health Minister especially if the Health Provider is a Government entity.
- Make representations to the Health Quality and Complaints Commission in Qld.
- Make representations to the AMA.
- Seek expert legal advice.

Disclaimer

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